



Livestream Viewing Guidelines

Supported Browsers:

- Google Chrome
 - <http://www.google.com/chrome/>
- Mozilla Firefox
 - <https://www.mozilla.org/en-US/firefox/new/>
- Internet Explorer (Version 10 or greater)
 - <http://www.microsoft.com/en-us/download/internet-explorer.aspx>

Required Plug-ins

- Flash
 - <http://get.adobe.com/flashplayer/>
- Java
 - <https://java.com/en/download/index.jsp>

Internet Connection

- Download speed of at least 700Kbps is required to watch normal quality video.
- Download speed of at least 5Mbps is required to watch HD quality video.
- Network Ports 1935, 80, and 443 should be open for inbound traffic.
- Hardwired Ethernet is recommended for HD viewing.

Video Quality Selection

- The default video quality selection is “Auto.” The player will automatically select an appropriate quality based on your available download bandwidth.
- If you wish to force a specific quality, you can do so by clicking the quality menu on the bottom right of the player and clicking the specific quality of your choice. Please note, if your available download bandwidth is insufficient for the selected quality, the player will buffer until the required download bandwidth is available again.
- Excessive buffering is a symptom of insufficient bandwidth, please select “Auto” or a lower quality.

Sound

- Volume can be adjusted by hovering over the speaker icon on the bottom right corner of the video player.
- To toggle mute on and mute off, simply click the speaker icon.

Mobile Devices

- iOS 6 or greater
- Android 4.2.2 or greater