



URGENT: DRUG RECALL

August 4, 2009

Event: 2016

**Re: ADVAIR DISKUS®
(fluticasone propionate/salmeterol inhalation powder) 100/50 mcg
Package Size: 60 Doses
NDC 0173-0695-00**

Lot Number: 9ZP7632

Expiration Date: April 2010

Dear Customer:

GlaxoSmithKline is recalling **ADVAIR DISKUS® (fluticasone propionate/salmeterol inhalation powder) 100/50 mcg** packaged as **60 doses for lot number 9ZP7632 from the retail and wholesale levels**. This lot is being recalled due to a low level defect that may result in the patient not receiving the medication as they advance doses through the Diskus unit.

Please examine your inventory immediately and return all units of **ADVAIR DISKUS® (fluticasone propionate/salmeterol inhalation powder) 100/50 mcg** from **lot number 9ZP7632** to GlaxoSmithKline, c/o Stericycle, 2670 Executive Drive, Suite A, Indianapolis, IN 46241. Stop distributing and immediately quarantine lot number 9ZP7632 only. Please carry out a physical count and record this data on the business reply card and the packing slip which are included with this letter. It is very important that you complete the requested information on the enclosed postage paid Business Reply Card and return it to us within five (5) business days, **even if you do not have lot 9ZP7632 in stock.**

Thank you for your cooperation. For shipping assistance or questions about the recall process, please contact Stericycle at 1-866-324-3735. A check will be issued for the price in effect at the time of purchase. In addition, a service and handling charge will be included based on HDMA guidelines. If you have any medical questions, please contact the GlaxoSmithKline Response Center at 1-888-825-5249 between 8:00 a.m. and 6:00 p.m. ET, Monday through Friday.

This recall is being conducted with the knowledge of the Food and Drug Administration. We appreciate your immediate attention and cooperation. GlaxoSmithKline remains committed to product quality, integrity, and patient satisfaction and we sincerely regret any inconvenience this action may cause.

Enclosures: Postage Paid Business Reply Card
Packing Slip and Prepaid UPS Return Service Shipping Label